

Storm Bert Financial Support for Residents and Businesses: Local Authority Hardship Scheme

The above funding has been made available for residents and businesses who have been subject to internal flooding as a direct consequence of Storm Bert and occurred during the period Saturday / Sunday 23/24 November 2024.

Payments will be made for the purpose of a contribution toward the cost of the damage to property and / or belongings and for the personal impact caused.

Eligibility will be based on:

- Residential properties subject to flooding to the internal living space of the property;
- SME business premises where there has been damage to stock, property and / or business disruption.

Officers are currently going through the applications and we will contact individuals and attend home inspections to get the funds to those affected as soon as possible.

The scheme will close on Friday 20th December 2024.

General

Flooding directly related to Storm Bert 23/24 Nov only.

Storm Water entry only.

Does not include rainwater penetration and leaks.

Residents

Internal flooding to internal living spaces, such as living rooms, bedrooms, kitchen, hallways and conservatories.

Does not include flooding to garages, gardens, porches, out-buildings.

Eligibility is restricted to owner / occupiers of residential properties is a contribution toward the cost of damage to property and / or belongings and for the personal impact of the flooding event.

It is not available for landlords and empty properties (including second homes) are not eligible.

Businesses

Internal flooding to premises from which business / service is directly traded which has resulted in business disruption.

Damage to stock stored on the premises from which the business / service is delivered which has resulted in business disruption.

Does not apply to storage facilities / containers.

Business is recorded on the NDR list as at the 23rd November 2024.

Where a business is registered to a home address, then only one application for grant will be accepted (either resident or business).