

## THE COUNCIL AND IT'S PARTNERS HELPED PEOPLE TO TAKE CONTROL OF THEIR DAY TO DAY LIFE BY:

- Improving the Information, Advice and Assistance service.
- Recruiting **2** Full Time Information Advice and Assistance Support Workers for children.
- Updating information on the Council's website and DEWIS information portal.
- Listening to what matters most to people.
- Helping people leave hospital as soon as they could.
- Making sure social workers working with Children and Young people, could keep children safe.
- Providing **1123** adults with information.
- **70** people for assistance and didn't need any more help for another 6 months.



MERTHYR TYDFIL  
County Borough Council  
Cyngor Bwrdeistref Sirol  
MERTHYR TYDFIL

# MERTHYR TYDFIL

THE COUNCIL'S SOCIAL SERVICES  
AIMS TO ENSURE THAT EVERYONE  
IN MERTHYR TYDFIL CAN ENJOY  
INDEPENDENT AND FULFILLED LIVES  
IN THEIR LOCAL COMMUNITIES

IN 2016/17 THIS IS WHAT  
WE DID TO SUPPORT  
PEOPLE LIVING IN  
MERTHYR.

## OUR PARTNERS HAVE HELPED PEOPLE TO TAKE CONTROL OF THEIR DAY TO DAY LIFE BY:

### HEALTHY LIVES AND WELL-BEING BY:

- Working to improve community opportunities for people to be well and healthy.
- Using community services to help people avoid hospital admission and leave hospital safely.
- Increasing the amount of Home Care available for people to be independent.
- Using money from Welsh Government to extend our specialist Reablement services.
- Increasing the support available for Carers.
- Using a range of services to build confidence.



- Providing a consistent and immediate response to adult and child protection concerns.
- Our work with M... continues and in... the...
- We res... and...
- Our sta... know...
- We ask... d...
- We regularly review what we have done and challenge ourselves to find ways in which we can improve.
- All staff who are employed by us are safe to work with children and adults at risk.

**90%**

- Providing intensive support to families and children who were at risk of family breakdown.
- Recruiting more foster carers.
- Reducing the amount of time for the adoption process to be completed.
- Improving support to young carers to have the same opportunities as their friends.

- Helping people recovering from mental health and substance misuse issues, to access learning and employment.

**2** young people to stay in full time education after they left care.

- Helping people to live in a home that is safe and accessible.

- Ensuring that all children who are looked after have left school with plans for their future.

after to improve history.  
the quality of care services.  
support people to



TO READ THE FULL VERSION OF THE DIRECTOR'S OF SOCIAL SERVICES ANNUAL REPORT, EMAIL [ACRF@MERTHYR.GOV.UK](mailto:ACRF@MERTHYR.GOV.UK)