



HWRCs SITE RULES DURING COVID-19



1. You must stick to the site's traffic management rules at ALL times.
2. During busy periods and where queues are impacting the traffic management system, you may be asked to return later.
3. All items and materials need to be sorted in to waste types, e.g. wood, plastic, metal, glass etc. before entering - **NO mixed recycling is accepted.**
4. Only a limited number of vehicles will be permitted on to the site at any one time.
5. Be prepared to show proof of residency to gain entry, such as a **Driving Licence or utility bill.**
6. During extremely busy periods you may not be able to join the queue after 4pm.
7. When queuing you **MUST NOT get out of your vehicle.** If you do you will be asked to leave the site.
8. Stay inside your car until you are asked to get out.
9. Only one person may leave the car to unload.
10. **Staff are unable to help unload or lift any items** so please bear this in mind when attending the site.
11. You have a maximum of 10 minutes to dispose of your items.
12. You MUST observe strict 2-metre social distancing rules at ALL times.
13. **Please respect our staff.** Anyone being abusive to staff will be instructed to leave the site.
14. Please be patient. There may be long queues at times.
15. The van permit scheme is in operation but residents WILL be asked to provide proof of residency. Maximum of 3 permits per day and 6 per year.
16. Community Recycling Centres are only licensed to accept household waste. **No trade waste will be accepted** at any of our sites.
17. Smoking is not permitted onsite.
18. If you've had symptoms of Coronavirus or have had a positive test result then you MUST NOT use the HWRCs for a minimum of 14 days.
19. Remember to wash your hands thoroughly after leaving the site.

**Together with your cooperation we can maintain an efficient
waste and recycling service for everyone.**