

# **Our ideas about making services fairer and easier to use.**

**We want to know what you think.**

## **Short Summary**



This short summary is written in easy read. It used words and pictures to help you tell us what you think about our ideas.



There is a lot of information to think about.



You might want someone to support you to look at this short summary and help you understand it.

## We need to make sure our services;

- Are fair and equal for everyone.
- Are easy to use.
- Help vulnerable groups.
- Remove things people may find difficult.
- Make people feel included.

# What are we doing right now?

- Trying to speak to more people about our services.
- Working to help everyone understand we are all unique.
- Helping to make things fairer for people.
- Giving you the chance to tell us what you think.
- Making it easier for people to find our services.

## We want to put all of this into a new plan.



Our old plan has some important things in it.

We could carry on with this. But we might be missing something important to you.

## There are five key areas in the plan.

1. Giving you more opportunities to have your voice heard to help us provide services that are fairer and easier to use.
2. Helping our communities to feel safer to be themselves and stronger together.
3. Helping people feel more included where they work and live.

4. Making sure people are paid fairly no matter who they are.

5. Helping to make our services easier to use.

We will write the report and put it on our website by 31 March 2024.

# We want to know what you think.



We want to know what you think about our plans.



You can fill in a questionnaire on our website.

[Our Strategic Equality Plan 2024-2028](#)

You can email or telephone us to ask for a paper copy of the questionnaire.

Email [equalities@merthyr.gov.uk](mailto:equalities@merthyr.gov.uk)

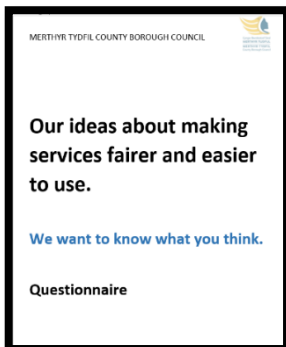


Telephone  
01685 725000



You can also  
get a paper copy  
from;  
Civic Centre  
Castle Street  
Merthyr Tydfil  
CF47 8AN

## More Information



If you want information about our ideas we have written a longer consultation document. It is on our website. It is not in easy read.

If you need help to read it please let us know.



# How we look after your information



We will not write your name or anything about you next to what you tell us.



If you want to help us with our data you can fill in our equalities monitoring form.



You can read our privacy notice on our website. It tells you what we do with your information and how we keep it private and safe.

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