

Rhondda Cynon Taf and Merthyr Tydfil Educational Psychology Service (EPS) Support Line

for

Pre-schools, Schools, Parents and Professionals

As part of our Phase A involvement the 'EPS Support Line' will be running fortnightly and offers pre-school staff, school staff, parents and professionals the opportunity to discuss any concerns they may have regarding the wellbeing and/or learning needs of children and young people. The expansion of this service will enable individuals to receive timely psychological support without having to wait for a visit from your link educational psychologist.

Please note: Discussions with staff and other professionals via this service **must be anonymous** with their purpose being to encourage reflection and problem solving at the early stages of a graduated response. More in-depth consultation regarding individual pupil needs can be carried out via Phase B/C consultation in school with parental consent.

To access the EPS Support Line, pre-schools/schools in Merthyr, parents or other professionals should contact us via email at EPS@rctcbc.gov.uk providing a telephone contact and brief overview of the advice/support required.

Once a request has been received, individuals will be contacted by a member of our team to arrange a 30 minute consultation slot at a convenient time.

Issues we can help with:

- Supporting pupils with additional learning needs
- Supporting pupils mental health and wellbeing