

**Cwm Taf Morgannwg
Regional Housing Support Collaborative Group (RHSCG)
6th February 2024 – Orbit Business Centre, CF48 1DL**

Workshop Group Discussion:

All RHSCG attendees were asked to “***write 3 priority actions you think will help address the complex needs of those presenting to housing services across CTM, include what partners can do to support this in a multi-disciplinary approach***”

The group discussed their individual priority actions then collectively agreed upon the following 12 (please note they are in no particular order):

- 1) More stable housing first type options where housing is stable but services are fluid, react to need and support the individual.
- 2) Real shared ownership of support, with every organisation equally valued in the discussion and support of an individual.
- 3) Accepting that some needs are forever and people will need support forever.
- 4) Early intervention and prevention, starting at schools and health.
- 5) More client involvement and what they want, not panel discussions without them.
- 6) Right services at the right time - multi-agency, looking at needs, buy-in from all partners.
- 7) Increased funding and provision of long-term supported accommodation.
- 8) Collaboration and communication between agencies, sharing important information and perhaps maintaining the key worker in order not to re-traumatise.
- 9) Suitable options - people should still have a choice.
- 10) Greater support and input from DWP, large back payments are not helpful and contribute to risk as well as need.
- 11) Use of outreach to try and engage service users.
- 12) Services for dual diagnosis so service users don't fall between gaps.